| 1 | Patients' Compensation Fund Advisory Board Meeting |
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| 4 | Moderated by William Ritchie, M.D., FAAOS |
| 5 | Tuesday, November 19, 2024 |
| 6 | 3:07 p.m. |
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| 9 | Office of Superintendent of Insurance |
| 10 | 6200 Uptown Boulevard Northeast, Fourth Floor |
| 11 | Albuquerque, NM 87110 |
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| 16 | Reported by: James Cogswell |
| 17 | JOB NO: 6980913 |
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| 1 | APPEARANCES |
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| 2 | List of Attendees: |
| 3 | William Ritchie, M.D., FAAOS, Board Chair (by |
| 4 | videoconference) |
| 5 | Kathleen J. Love, Board Vice Chair (by |
| 6 | videoconference) |
| 7 | Ray M. Vargas II, Board Member (by videoconference) |
| 8 | Alfonso B. Martinez, Jr., MSN, FNP-BC, Board Member |
| 9 | (by videoconference) |
| L O | Mike Dekleva, Board Member (by videoconference) |
| L1 | Troy Clark, Board Member (by videoconference) |
| L 2 | Vincent Ward, PCF Attorney (by videoconference) |
| L 3 | Nick Autio, JD, Board Member (by videoconference) |
| L 4 | Stephen Thies, OSI Attorney (by videoconference) |
| L 5 | Jennifer Fetherolf, Integrion (by videoconference) |
| L 6 | Chris DeWald, Integrion (by videoconference) |
| L 7 | Jennifer Romero, OSI Law Clerk (by videoconference) |
| L 8 | Debbie Luera, Integrion (by videoconference) |
| L 9 | Annie Jung, New Mexico Medical Society (by |
| 20 | videoconference) |
| 21 | Debra Alvarez, OSI (by videoconference) |
| 22 | Samantha Reiss (by videoconference) |
| 23 | Joseph Herrera, OSI |
| 24 | Frances Nuno (by videoconference) |
| 25 | Melissa Robertson, OSI (by videoconference) |
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| 1 | PROCEEDINGS |
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| 2 | DR. RITCHIE: Let's call the meeting to |
| 3 | order. Let's call the roll, please. |
| 4 | MS. ROMERO: Okay. Let me start the |
| 5 | recording first. Okay? |
| 6 | DR. RITCHIE: Yes. Thank you. |
| 7 | MS. ROMERO: Okay. For roll call, |
| 8 | Chairman Ritchie? |
| 9 | DR. RITCHIE: Present. |
| 10 | MS. ROMERO: Vice Chair Love? |
| 11 | MS. LOVE: Present on the phone. |
| 12 | MS. ROMERO: Mr. Clark? |
| 13 | MR. CLARK: Here. |
| 14 | MS. ROMERO: Mr. Autio? |
| 15 | MR. AUTIO: Here. |
| 16 | MS. ROMERO: Mr. Dekleva? |
| 17 | MR. DEKLEVA: I'm here. |
| 18 | MS. ROMERO: Mr. Martinez? |
| 19 | Ms. Stevens? |
| 20 | Mr. Vargas? |
| 21 | MR. VARGAS: Here. |
| 22 | MS. ROMERO: Ms. Starace? |
| 23 | DR. RITCHIE: So |
| 24 | MS. LOVE: Would someone watch for |
| 25 | Ms. Stevens to sign in. She told me that she was |
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| | Page 3 |

| 1 | going to be a little bit late because she was having |
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| 2 | to pick up her kids. |
| 3 | MS. ROMERO: Yes, I will. |
| 4 | MS. LOVE: Thank you. |
| 5 | DR. RITCHIE: So what is that number? |
| 6 | MS. LOVE: I have no idea. Sorry. |
| 7 | MS. ROMERO: Six. There's |
| 8 | DR. RITCHIE: Six. Okay. So I |
| 9 | believe, per Mr. Ward, we do have a quorum. So let's |
| 10 | go to the agenda. Believe the first thing on it is to |
| 11 | go over the proposed report to the legislature. |
| 12 | And one of the committee members, if |
| 13 | they'd please start going through that, Nick or |
| 14 | whoever or Kathy. |
| 15 | MS. LOVE: Well, everybody's had a |
| 16 | chance to take a look over it. This was sort of a |
| 17 | result of, first, a meeting among the committee, |
| 18 | which, as a reminder, consisted of Nick and Troy, |
| 19 | Carmela and me. |
| 20 | And then I took a shot at a draft and |
| 21 | then punted a couple of portions of it over to Nick, |
| 22 | who took the laboring oars on a part of it, and |
| 23 | everybody on the committee had a chance to look at it. |
| 24 | And then we've sent it to all of you guys. |
| 25 | I don't know. I mean, it's really the |
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| 1 | same format that we have used in the last in the |
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| 2 | past years. And Integrion's good presentations to the |
| 3 | board have given us an opportunity to sort of add in |
| 4 | some graphics so that people can sort of visually see |
| 5 | where the fund stands. |
| 6 | And so I don't know that it's |
| 7 | necessarily worth it to go through paragraph by |
| 8 | paragraph. And I would just suggest that if anybody |
| 9 | has any issues that they want to discuss, that we go |
| 10 | through it issue by issue. |
| 11 | DR. RITCHIE: Hearing no objections to |
| 12 | that, then I have no problem with that. |
| 13 | Does anyone object? |
| 14 | Does anyone, then, want to start with |
| 15 | any issues, clarifications, questions? |
| 16 | Okay. I do. I will put on the record |
| 17 | that, yeah, for the number of covered people at |
| 18 | New Mexico Orthopaedics, according to the doctor's |
| 19 | company and the information to the OSI, is not |
| 20 | correct. |
| 21 | I don't know exactly what the number |
| 22 | is, but it's not 99. And so I don't think that |
| 23 | changes the report in any way. But like we said |
| 24 | earlier just a second ago, that we probably do need to |
| 25 | perhaps try to work on getting a little more accurate |

| 1 | data there, although I don't know that it will make a |
|----|---|
| 2 | large difference at this point. So that's the only |
| 3 | thing that I caught. |
| 4 | MS. LOVE: Bill, I'm curious. How big |
| 5 | of a discrepancy is it? |
| 6 | DR. RITCHIE: Oh, it's quite a bit. I |
| 7 | mean, it says 99, and we only have roughly 29 |
| 8 | physicians. We've had a little up and down through |
| 9 | the year, through '23 or this date is from '24; |
| 10 | right? No. |
| 11 | MS. LOVE: Yeah. That's what we were |
| 12 | told. |
| 13 | DR. RITCHIE: Well, the doctor's date |
| 14 | is through '24 |
| 15 | MS. LOVE: Oh, no. Sorry. |
| 16 | DR. RITCHIE: It's '23; isn't it? |
| 17 | MS. LOVE: Yeah. |
| 18 | DR. RITCHIE: Yeah. So either way, we |
| 19 | had a little bit of ups and downs. |
| 20 | MS. LOVE: Well yeah. |
| 21 | DR. RITCHIE: But still, yeah, I mean, |
| 22 | about 29 physicians. If PAs are included, there's |
| 23 | another 12, 15 of those. And that's about it. So |
| 24 | it's a fairly big discrepancy. |
| 25 | MS. LOVE: Yeah, that's a substantial |
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| | i age o |

| 1 | difference. Yeah. But it calls into question whether |
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| 2 | or not the other numbers are correct. And I wonder, |
| 3 | Debbie is Debbie present at the meeting? |
| 4 | DR. RITCHIE: Yes. |
| 5 | MS. LOVE: I wonder, Debbie, if that |
| 6 | would be worth, before we send this out to the |
| 7 | legislature, if you could just take a look and see |
| 8 | what you think if maybe that's that list is a |
| 9 | mistake or if there's a reason for that discrepancy? |
| 10 | MS. LUERA: Absolutely. I'll take |
| 11 | another look at the data. What I was explaining, that |
| 12 | one of the nuances of the portal, which is where all |
| 13 | the coverage is uploaded, is that every time there's a |
| 14 | cancel and a rewrite like, you know, let's say |
| 15 | somebody goes on a leave, so they cancel their |
| 16 | coverage for just a short period of time. |
| 17 | Every time that happens, it actually |
| 18 | counts as one provider. So we do our best to try to |
| 19 | get a unique number, but we don't always hit the mark |
| 20 | on that. So I will definitely go back and take |
| 21 | another look at the data. |
| 22 | DR. RITCHIE: Okay. And that |
| 23 | MS. LOVE: Yeah. Thank you. Because I |
| 24 | think that's pretty that makes me worry about the |
| 25 | other ones. And, you know, I just don't want to give |
| | |

| 1 | incorrect data to the legislature on this. |
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| 2 | DR. RITCHIE: And I think the data may |
| 3 | have an asterisk anyway with regards to hospitals |
| 4 | because, with their models and hospitalists and locum |
| 5 | tenens and stuff, I don't know if there's a way to |
| 6 | indicate how many of the people they're covering are |
| 7 | full time, part time; how many of the people they |
| 8 | covered were only there for a couple months, and |
| 9 | someone else took the place. |
| LO | You know, I think the data is going to |
| L1 | be fairly hashed up for hospitals. |
| L2 | MS. LOVE: And what are you referring |
| L3 | to? Are you referring to a chart? |
| L4 | DR. RITCHIE: Just the number of |
| L5 | covered employed physicians, PAs. Because with locum |
| L6 | tenens, they may only be there for a month or three |
| L7 | months or a week. And new ones may come in and out. |
| L8 | So, you know, the large number may not |
| L9 | represent the amount of money spent because you still |
| 20 | only they only paid for one week's worth of |
| 21 | coverage for a person. But that person got covered |
| 22 | or got counted as one person covered according to this |
| 23 | data. |
| 24 | MS. LOVE: Yeah. I understand. But |
| 25 | what I'm not sure about is which chart you're |
| - 1 | |

| 1 | referring to. |
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| 2 | DR. RITCHIE: There was a chart in the |
| 3 | data somewhere on number of covered lives. The chart |
| 4 | I'm talking about was coverage by the top the |
| 5 | covered number of independent physicians for the top |
| 6 | ten groups or something. I'm sorry. I can't get to |
| 7 | my computer right now. |
| 8 | MS. LOVE: Yeah. But that's entities. |
| 9 | And you referred to hospitals. And I was just curious |
| 10 | if there was a if there was data related to the |
| 11 | hospitals that you were wondering if it was accurate |
| 12 | to. |
| 13 | DR. RITCHIE: Well, that is |
| 14 | MS. LOVE: I know where you're talking |
| 15 | about uh-huh? |
| 16 | DR. RITCHIE: That's kind of my point. |
| 17 | I don't know how accurate the hospital data is. |
| 18 | MS. LOVE: Right. But what hospital |
| 19 | data? Are you referring |
| 20 | DR. RITCHIE: Well, if they have data |
| 21 | for the number of physicians that are number of |
| 22 | employed physicians that are covered. |
| 23 | MS. LOVE: Okay. So I'm looking at the |
| 24 | report. And there is a chart of independent versus |
| 25 | agent providers. There's a chart of surcharge by |
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| 1 | provider type, and it shows how much was collected |
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| 2 | from entities, hospitals, and individuals. |
| 3 | Then there's a breakdown of individual |
| 4 | providers, agent versus independent. And then there's |
| 5 | a trend of surcharges by provider type. |
| 6 | DR. RITCHIE: So I guess it's the |
| 7 | number of agent providers employed by the hospitals. |
| 8 | You know, if that number, what it represents exactly, |
| 9 | is one, you know, I mean, it could be changed by how |
| 10 | long they were employed by the hospital. Because of |
| 11 | locum tenens, et cetera, there may be many more |
| 12 | counted compared to individual ones. |
| 13 | MS. LOVE: Oh, so you're calling into |
| 14 | question the number of doctors? |
| 15 | DR. RITCHIE: Right. Yeah. |
| 16 | MS. LOVE: Okay. Okay. So you're |
| 17 | saying that the number of doctors in the chart for |
| 18 | independent versus agent providers you're |
| 19 | questioning whether or not those numbers are too |
| 20 | large? |
| 21 | DR. RITCHIE: Exactly. I mean, I know, |
| 22 | for my example, that the number for New Mexico |
| 23 | Orthopaedics is too large. And Debbie just kind of |
| 24 | explained why that may be with the portal and stuff. |
| 25 | And so I'm wondering if that also |
| | Page 10 |

| 1 | applies to the hospitals, and it would be rather |
|----|---|
| 2 | magnified with regards to the hospitals because we |
| 3 | don't employ locums, et cetera, temps. |
| 4 | MR. VARGAS: For purposes of this |
| 5 | report |
| 6 | MS. LOVE: Well, it sure seems like we |
| 7 | need to get some accurate data. |
| 8 | DR. RITCHIE: Yeah. I don't think it |
| 9 | matters for the report. |
| 10 | MR. VARGAS: Yeah. That was my |
| 11 | question. Does it matter for the purposes of just |
| 12 | getting this report out to the legislature and |
| 13 | satisfying our obligation? Okay. |
| 14 | DR. RITCHIE: I don't think so. |
| 15 | MR. VARGAS: Okay. Thank you. |
| 16 | DR. RITCHIE: The point was just to |
| 17 | Debbie, you know, to Integrion to that |
| 18 | yeah that it I think it applies to everyone that |
| 19 | the data need to try to maybe find some way to get |
| 20 | it more accurate or somehow to specify or get a |
| 21 | feeling for, you know, the numbers, the comparative |
| 22 | numbers, or find a way to compare them. |
| 23 | Like, I don't know, more like "days |
| 24 | worked" or "weeks worked" or something. I don't know. |
| 25 | MS. LUERA: So I'm not sure that we'll |
| | |

| 1 | be able to do that. What we've been attempting to do |
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| | |
| 2 | is pair this data down to unique names. Now, like you |
| 3 | said, if they're locums, you know, that's not going to |
| 4 | equate to an FTE. |
| 5 | DR. RITCHIE: Right. |
| 6 | MS. LUERA: Because we've got some |
| 7 | locums who have, like, 30, 40 lines of data in the |
| 8 | portal. And so we do try to, you know, condense that |
| 9 | down so it's just showing one name so that we're not |
| 10 | overstating the number of providers practicing. |
| 11 | And we do gather data on, you know, if |
| 12 | they're part time, full time because there's a |
| 13 | discount component that factors in there. I don't |
| 14 | know that we'd ever be able to compress it down to, |
| 15 | like, an equivalent FTE only because of how the data's |
| 16 | collected. |
| 17 | DR. RITCHIE: Okay. And that's fine. |
| 18 | I think it's just maybe saying that or stating that |
| 19 | somewhere, but not in this report. |
| 20 | MS. LUERA: Okay. Got it. I'll go |
| 21 | back and take another look at the data and see if |
| 22 | and talk to our analytics team and see if there's a |
| 23 | way to sort of do a second pass at validating. |
| 24 | MR. VARGAS: Mr. Chair, I'd like to |
| 25 | make a motion to approve the report as drafted and |
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| 1 | circulated by the committee. |
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| 2 | DR. RITCHIE: Do I hear a second? |
| 3 | MR. CLARK: This is Troy. I second |
| 4 | that. |
| 5 | DR. RITCHIE: Okay. Any discussion? |
| 6 | Okay. Hearing no discussion, let's |
| 7 | have a roll-call vote, please. |
| 8 | MS. ROMERO: Chairman Ritchie, do you |
| 9 | approve? |
| 10 | DR. RITCHIE: I approve. |
| 11 | MS. ROMERO: Vice Chair Love? |
| 12 | MS. LOVE: Yes. |
| 13 | MS. ROMERO: Mr. Clark? |
| 14 | MR. CLARK: Yes. |
| 15 | MS. ROMERO: Mr. Autio? |
| 16 | MR. AUTIO: Yes. |
| 17 | MS. ROMERO: Mr. Dekleva? |
| 18 | MR. DEKLEVA: Yes. |
| 19 | MS. ROMERO: Mr. Martinez? |
| 20 | MR. MARTINEZ: I approve. |
| 21 | MS. ROMERO: Mr. Vargas? |
| 22 | MR. VARGAS: Yes. |
| 23 | DR. RITCHIE: Do you want to see if any |
| 24 | of the others are on? |
| 25 | MS. ROMERO: Ms. Stevens? |
| | Page 13 |

| 1 | And Ms. Starace? |
|----|--|
| 2 | Okay. |
| 3 | DR. RITCHIE: Okay. Thank you. |
| 4 | So the report is approved. So that |
| 5 | will be presented to the legislature on, I believe, |
| 6 | the first day of the session. |
| 7 | Mr. Ward, I think that's correct. |
| 8 | MR. WARD: That's right. That's what |
| 9 | we've done in the past, so I'll make sure that it gets |
| 10 | delivered and work with staff to take care of that. |
| 11 | DR. RITCHIE: Thank you. |
| 12 | Next order of business then was |
| 13 | meetings for next year. |
| 14 | Ms. Luera, or do we have the schedule |
| 15 | of what when our meetings were approximately from |
| 16 | this year? |
| 17 | MS. LUERA: I can certainly pull that |
| 18 | up. Just give me one minute. Okay. The first |
| 19 | meeting was January 8th, and I believe that let's |
| 20 | see. |
| 21 | DR. RITCHIE: I believe that was for |
| 22 | this meeting. |
| 23 | MS. LUERA: That was |
| 24 | DR. RITCHIE: Yeah. |
| 25 | MS. LUERA: Yes. To finalize the |
| | |
| | Page 14 |

| 1 | report to the legislature. Now, that's already done. |
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| 2 | The next meeting was in April. And that was for |
| 3 | report on PCF status, update regarding the legislative |
| 4 | session and impact on PCF, and discuss rate hearing |
| 5 | schedule. So that was April 9th. |
| 6 | DR. RITCHIE: Okay. And obviously, we |
| 7 | don't need to meet in January for this. I think that |
| 8 | maybe setting up that one meeting for the same purpose |
| 9 | again in the spring after the session. |
| 10 | And then, from there, we can set up the |
| 11 | other meetings because people will know their |
| 12 | calendars better by then. |
| 13 | Does anyone have an objection to that? |
| 14 | MR. CLARK: I agree. I think, if we |
| 15 | just pick the April meeting date, that would be the |
| 16 | preference that I'd have because I think everything |
| 17 | else is at risk of subject to being changed. |
| 18 | MR. VARGAS: Yeah. |
| 19 | DR. RITCHIE: Agreed. |
| 20 | So does April work for people again? |
| 21 | MR. VARGAS: How about we just do |
| 22 | April 8 again? |
| 23 | DR. RITCHIE: And anyone object to |
| 24 | Well |
| 25 | MR. VARGAS: That's a Tuesday? |
| | Page 15 |

| 1 | DR. RITCHIE: Tuesday. How about do |
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| 2 | people have any problem with Thursdays instead of |
| 3 | Tuesdays? |
| 4 | MR. VARGAS: No. Thursday's fine. |
| 5 | That's the 10th? |
| 6 | DR. RITCHIE: The 10th or one of the |
| 7 | other ones. Just Thursday afternoons are one of the |
| 8 | best for me. |
| 9 | MR. CLARK: Thursday the 10th works |
| 10 | really good for me. |
| 11 | DR. RITCHIE: Let's do it. |
| 12 | MR. VARGAS: That works for me. |
| 13 | MS. LOVE: Thursday the 10th would be |
| 14 | fine as long it'd be fine as long as we're done by |
| 15 | four. |
| 16 | DR. RITCHIE: That sounds like a great |
| 17 | goal. |
| 18 | MR. AUTIO: We say 2:30? |
| 19 | DR. RITCHIE: Two or two-thirty. No |
| 20 | preference. |
| 21 | MR. CLARK: I was going to suggest 3:45 |
| 22 | to 4 o'clock. |
| 23 | MR. VARGAS: Second. |
| 24 | DR. RITCHIE: Hey, you're talking to a |
| 25 | surgeon here, man. |
| | |
| | Page 16 |

| 1 | MR. CLARK: You don't realize how |
|----|--|
| 2 | efficient Ms. Love is. |
| 3 | DR. RITCHIE: That's it. We are |
| 4 | getting more efficient. So I think 2:30 probably |
| 5 | would give us enough what's that? |
| 6 | MR. CLARK: Two-thirty on the tenth |
| 7 | works for me. |
| 8 | DR. RITCHIE: Two-thirty on the tenth, |
| 9 | I agree. |
| 10 | MR. VARGAS: Yep. |
| 11 | MS. ROMERO: So does that in person |
| 12 | in Albuquerque, virtual? What's best? |
| 13 | DR. RITCHIE: I think, again, the |
| 14 | option like this, although, you know, have people try |
| 15 | to make it in person since it'll be a little more |
| 16 | involved than this one, although not a lot more. |
| 17 | But unless anyone has an objection to |
| 18 | that, the it's worked well at the OSI office, it |
| 19 | seems like, with the possibility of virtual. |
| 20 | MS. ROMERO: Got it. |
| 21 | DR. RITCHIE: Okay. So next meeting, |
| 22 | April 10, 2:30 in the afternoon. And is there any |
| 23 | other business? |
| 24 | MR. VARGAS: Mr. Chair, I'd like to |
| 25 | thank the members of the subcommittee that went to the |
| | Page 17 |

| r hard work, guys. Great job. |
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| DR. RITCHIE: And I'm certainly |
| |
| MR. AUTIO: No, all thanks goes to |
| e. |
| And have a good holidays, everyone. |
| year. This was much smoother than the |
| |
| MR. VARGAS: Absolutely. |
| DR. RITCHIE: Yes. I echo |
| MS. LOVE: Thanks, everybody. |
| DR. RITCHIE: Thank you very much. The |
| a great job, both the small committee |
| committee. Really appreciate all the |
| . It's working pretty smoothly and |
| d not wasting anyone's time. |
| So, everyone, have great holidays. And |
| g everyone in April virtually or in |
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| (Meeting adjourned at 3:27 p.m.) |
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| Page 18 |
| (Meeting adjourned at 3:27 p.m.) Page 18 |

1 CERTIFICATE 2 I, JAMES COGSWELL, the officer before whom 3 the foregoing proceedings were taken, do hereby certify that any witness(es) in the foregoing 4 5 proceedings, prior to testifying, were duly sworn; that the proceedings were recorded by me and 6 thereafter reduced to typewriting by a qualified transcriptionist; that said digital audio recording of 8 9 said proceedings are a true and accurate record to the 10 best of my knowledge, skills, and ability; that I am 11 neither counsel for, related to, nor employed by any 12 of the parties to the action in which this was taken; 13 and, further, that I am not a relative or employee of any counsel or attorney employed by the parties 14 15 hereto, nor financially or otherwise interested in the 16 outcome of this action. 17 18 JAMES COGSWELL Notary Public in and for the 19 20 State of New Mexico 2.1 22 23 2.4 2.5

CERTIFICATE OF TRANSCRIBER

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I, JENNIFER DIGESTI, do hereby certify that this transcript was prepared from the digital audio recording of the foregoing proceeding, that said transcript is a true and accurate record of the proceedings to the best of my knowledge, skills, and ability; that I am neither counsel for, related to, nor employed by any of the parties to the action in which this was taken; and, further, that I am not a relative or employee of any counsel or attorney employed by the parties hereto, nor financially or otherwise interested in the outcome of this action.

4Digesti

JENNIFER DIGESTI

[10 - certify]

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|------------------------|--------------------|-------------------------------|-------------------------------------|
| 1 | 9 | alfonso 2:8 alvarez 2:21 | believe 4:9,10 |
| 10 17:22 | 99 5:22 6:7 | | · |
| 10th 16:5,6,9 | 9th 15:5 | amount 8:19 | 14:5,19,21 best 7:18 16:8 |
| 16:13 | a | analytics 12:22 annie 2:19 | |
| 12 6:23 | ability 19:10 | | 17:12 19:10 20:6 |
| 15 6:23 | 20:7 | anybody 5:8 anyone's 18:17 | better 15:12 |
| 19 1:5 | able 12:1,14 | anyway 8:3 | big 6:4,24 |
| 2 | absolutely 7:10 | applies 11:1,18 | bill 6:4 |
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| 23 6:9,16 | accurate 5:25 | 18:15 | board 1:1 2:3,5 |
| 24 6:9,14 | 9:11,17 11:7 | approve 12:25 | 2:7,8,10,11,13 |
| 29 6:7,22 | 11:20 19:9 | 13:9,10,20 | 5:3 |
| 2:30 16:18 17:4 | 20:5 | approved 14:4 | boulevard 1:10 |
| 17:22 | action 19:12,16 | approved 14.4 | breakdown |
| 3 | 20:8,12 | 14:15 | 10:3 |
| 30 12:7 | actually 7:17 | april 15:2,5,15 | business 14:12 |
| 30501 20:14 | add 5:3 | 15:20,22 17:22 | 17:23 |
| 32311 19:17 | adjourned | 18:19 | c |
| 3:07 1:6 | 18:21 | asterisk 8:3 | |
| 3:27 18:21 | advisory 1:1 | attempting | c 2:1 3:1 |
| 4 | afternoon | 12:1 | calendars |
| | 17:22 | attendees 2:2 | 15:12 |
| 4 16:22 | afternoons | attorney 2:12 | call 3:2,3,7 13:7 |
| 40 12:7 | 16:7 | 2:14 19:14 | calling 10:13 calls 7:1 |
| 6 | agenda 4:10 | 20:10 | cans 7.1 cancel 7:14,15 |
| 6200 1:10 | agent 9:25 10:4 | audio 19:8 20:3 | care 14:10 |
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